

EXPRESSION OF INTEREST(EOI) FOR SELECTION OF AGENCY FOR LAST MILE CONNECTIVITY IN METRO RAILWAY, KOLKATA

Metro Railway, Kolkata invites Expression of Interest from reputed firm/agencies for providing last mile connectivity to passengers of Metro Railway, Kolkata.

1. Objective:-

Selection of a suitable agency for providing last mile connectivity to the passengers of Metro Railway, Kolkata so as to provide commuters smarter, faster & eco-friendly connectivity thereby reducing travel time and increasing convenience.

2. Scope of work:-

- a. Install/affix signages at metro stations for last mile connectivity.
- b. Launching of pick up & drop off point at selected metro stations.

3. Description:-

Apart from helping the commuters to reach their destinations by road from various metro stations, the agency will provide last mile connectivity by offering two-wheeler services from various metro stations to their destinations. At present, due to on-going construction works in patches, the some new lines are not connected to Blue and Green line stations, such service will be useful for commuters to approach the stations of isolated section of Metro Railway, Kolkata, which may help in increasing ridership of Metro Railway. Successful agency/firm selected through this EOI will affix/install signages on walls of Metro stations for last mile connectivity to passengers.

4. Special Conditions:-

- a. Spaces at Metro Stations are to be identified through joint survey with the agency, subject to approval of Metro Railway.
- b. Signages shall be provided on walls of metro stations for affixing/ installing signages in the form of vinyl stickers only.
- c. Parking space shall not be provided.
- d. No drilling shall be allowed on walls.
- e. Metro Railway shall provide space only for fixing signages, fixing of glow Sign Boxes for display of signages shall not be permitted.
- f. All statutory permission/licenses applicable, shall be obligatory on the part of the interested agency.

Interested agencies may submit Expression of Interest keeping in view the following: -

- a. Overview of the agency
- b. Proposed services to be offered which includes connectivity from Metro station to different location as last mile services
- c. Station-wise license fee payable per annum with area of signages for display.
- d. Implementation plan with time line.
- e. Vehicle specifications and safety features
- f. Frequency of services, peak hour operations & customer support
- g. Tenure of contract.
- h. Contact details

Last date of submission:- Upto 16 hours of 08.08.2025

Address for submission: -

Dy.Chief Mechanical Engineer/Joka

Metro Rail Bhavan,7th Floor,

33/1, J.L.Nehru Road,

Kolkata- 700071, West Bengal.

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